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21.06.2023		2.1.26
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## Privacy Policy

### 1. General Statement

We respect your privacy and are committed to protecting it. This privacy statement explains our policies and practices regarding online customer information. It is through this disclosure that we intend to provide you with a level of comfort and confidence in how we collect, use, and safeguard personal and other information we collect or that you provide through this website, and how you can contact us if you have any questions or concerns. It is our sincere hope that by explaining our data handling practices we will develop a trusting and long-lasting relationship with you. By using the site, you agree to the terms of this privacy statement.

Technopol SA ("us", "we", or "our") operates the [www.technopol.co.za](http://www.technopol.co.za) website (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

### 2. Information About Our Website and General Data Collection Practices

This Privacy Policy applies to website and is administered by a third-party vendor on behalf of Technopol SA.

The business purpose of this website is to provide visitors with marketing of services and products which includes but not limited to: Company profiles, markets, customers, sales, products, brochures, and newsletters.

### 3. Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

#### Types of Data Collected

#### a) Personal Identifiable Data

When you visit our website, we will not collect any personally identifiable information about you unless you provide it to us voluntarily. For purposes of this Privacy Policy, personally identifiable information is information that identifies you as an individual or a juristic person, such as your name, street address, telephone number, email address, cookies, and usage data.

If you opt not to provide us with personally identifiable information you can still access our website.

#### b) Usage Data

We may also collect information on how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

#### c) Tracking and Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

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You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- **Session Cookies.** We use Session Cookies to operate our Service.
- **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We use Security Cookies for security purposes.

#### 4. How we use Personal Identifiable Information

Personal identifiable information may be used to:

- Fulfil a site user request (e.g., brochure fulfilment, marketing or promotional materials including emails)
- Respond to your comments or requests for information.
- Meet a request for or to develop new products or services.
- Make the user experience more customer friendly.
- Develop new and improved products, services, and marketing.
- Contact you, if necessary, while processing or shipping an order for products or services
- Generate site analytics that improve our site layout, content, product offerings and services.
- Compile user data that is stored in our corporate database and may be used for marketing and other purposes.
- Provide and maintain the Service.
- Comply with legal requirements.

#### 5. Other (Non-Personally Identifiable) Information We Collect from Site Visitors

Technopol SA. collects other “non-personally identifiable information” from site visitors. This means that we do not track these items on an individual basis that identifies the site visitor, but rather gather and collect this information on an aggregate [or anonymous] basis that includes all site visitors.

Non-personally identifiable information includes tracking the site pages that are visited or the amount of time spent on our site.

If you visit this site using a mobile device, we collect additional non-personally identifiable information which may include the type/model of the mobile device viewing the site.

Our primary goal in collecting non-personally identifiable information from you is to be able to perform site metrics that allow us to improve the functionality of the website.

We may use session and session logs to collect aggregate or other non-personally identifiable information about site visitors.

#### 6. How We Use the Aggregate or Non-Personally Identifiable Information We Collect

Non-Personally identifiable information collected on our website may be used to:

- Compile aggregate and statistical data to help in website design and to identify popular features.
- Measure site activity to allow us to update our site to better meet user wants and needs.
- Provide you with content that may be of interest to you based on pages visited and items viewed.
- Make the user experience more customer friendly.
- Develop new and improved products, services, and marketing.

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## 7. Methods of Collecting Information

The website generates a “session log” when you visit our site. We use session logs to help us determine how people travel through our site. In this way, we can structure our pages so that the information most frequently visited is easier to find. By tracking page visits, we can also determine if the information we are providing is being used. The only data gathered is the Internet Protocol (IP) address from which you came, the website that referred you, the pages you visited and the date and time of those visits.

## 8. Sharing your Information

Technopol SA. does not share, sell, or rent personally identifiable information with independent companies for their own use without providing you a choice.

Personal identifiable information that you provide to us in the course of requesting a product or service through this website may be gathered and stored in one or more of our corporate databases and be used for purposes of contacting you for things like marketing programs, or other communications from this website.

## 9. Security of Your Information:

Safeguarding information of visitors to our website is important to us. While no systems, applications or websites are 100% secure, we use systems, policies, and procedures to maintain accuracy of information and to protect information from loss, misuse, or alteration. When you send personally identifiable information, such as email address or telephone numbers, to [www.technopol.co.za](http://www.technopol.co.za) we use encryption technologies that helps safeguard your personally identifiable information against misuse by unauthorized individuals. Suppliers, contractors, or partners of Technopol SA. who have access to your personally identifiable information in connection with providing services for Technopol SA. are required to keep the information confidential.

Suppliers are not permitted to use this information for any other purpose than to carry out the services they are performing for Technopol SA.

Technopol SA is committed to working with customers and the public to obtain a fair and rapid resolution of any complaints or disputes about privacy and the handling of your data we will be happy to respond to your questions and comments.

## 10. Amendments to This Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

**Lammie De Beer**  
**Managing Director**

Signature:



Date:

2023.07.27